# EXHIBIT A(x)-SCOPE OF WORK (SOW): ADDITIONAL REQUIREMENTS FOR PROGRAMS WITH FAMILY PARTNER(S)

<b>Contractor Name</b>	Account NameContractor Legal Name
Contractor Name	Account NameContractor Legal Name

See Applicable Exhibit A Documents. Any additional specifications or variations in contracted service requirements applicable to this Exhibit A-SOW shall be contained herein.

## III. PROGRAM INFORMATION AND REQUIREMENTS

### C. Program Description

Contractor shall maintain programmatic services at or above the following minimum levels:

# 1. Program Design

# **Additional Specifications**

Contractor shall provide Family Peer Support (formerly known as Family Partner) Services as specified under Section VI. Additional Requirements.

## VI. ADDITIONAL REQUIREMENTS

## Additional Specifications

Additional Requirements - Add Specs

## Family Peer Support

Family Peer Support is a strength-based rehabilitative service provided to parents, caregivers, or family members to increase the client and their family's capacity to function within their home, school, employment, or community while promoting wellness and recovery. For the purposes of this service, a parent, caregiver, or family member is defined as the person(s) who live with or provide care to the beneficiary, and may include a parent, guardian, other relative, foster caregiver or whoever the beneficiary identifies as their family.

Contractor's Family Peer Support Specialist shall provide culturally responsive services within the scope of their knowledge, lived experience, and education. Services provided are provided in conjunction with other clinical services to complement and enhance wellness and recovery of individuals and those in their family system by incorporating formal and informal supports and developing intervention strategies. Contractor's Family Peer Support Specialist shall work within Contractor's program(s) to assist families in accessing needed services, promoting independence, and building advocacy skills.

Contractor's Family Peer Support Specialist shall provide services to accomplish the following goals:

- i. Support family-driven practices by bringing the family perspective to mental health service delivery;
- ii. Support families in navigating systems of care; and
- iii. Reduce community perception of stigma related to client's mental health issues.

Each 1.0 FTE Family Peer Support Specialist shall serve 20 to 30 unduplicated clients and provide 513 hours of outpatient services on an annual basis.

Contractor's units of service specified in Section IV.A. Process Objectives shall include the services provided by the Family Peer Support Specialist.

Contractor's Family Peer Support Specialist shall report to Contractor's Clinical Supervisor and maintain a strong working relationship with the ACBH Office of Family Empowerment (OFE) to receive needed technical assistance and support.

Contractor's Clinical Supervisor shall:

- i. Participate in Peer Certification implementation meetings as provided and requested by ACBH OFE and the Office of Peer Support Services (OPSS) during the transition to providing Certified Parent/Caregiver/Family Member Peer Support Services;
- ii. Share information regarding Family Peer Support Specialists horizontally and vertically within the Contractor's agency;
- iii. Advocate for family-driven care at all agency levels;
- iv. Provide support to Family Peer Support Specialists;
- v. Provide a minimum of one to two hours of weekly supervision to each Family Peer Support Specialists; and
- vi. Encourage and support Family Peer Support Specialist to participate in monthly Family Peer Support Learning Community Cohort Meetings offered by ACBH OFE.

Contractor shall submit an annual report on an ACBH-provided template. Reports shall be labeled in accordance with the established naming convention and shall be uploaded to the ACBH ShareFile within 30 days from the end of the fiscal year.